



## **POLICY DOCUMENTATION AVAILABILITY**

Dear Valued Customer:

All documents relating to the *Customer Service Regulation 429/07* under the *Accessibility for Ontarians with Disabilities Act, 2005* are available upon request. Peel Mutual Insurance Company will provide policy and procedure documents in an alternate format upon request, within a reasonable amount of time. Alternate formats will include availability on Peel Mutual Insurance Company's web-site, large print versions of the document and a text only electronic file (word document).

If you have any questions or concerns regarding this or if you would like to request a copy of our policy, please contact:

Matt LeMaire  
Vice President, People & Operations  
905-451-2386 ext. 268  
[mlemaire@peelmutual.com](mailto:mlemaire@peelmutual.com)

Thank you,

Peel Mutual Insurance Company Management